



POLICIES AND EXPECTATIONS

Lawn Care Plus is looking forward to the opportunity to work together with the property management company and strata council to beautify your property. In order to achieve our mutual goals for the landscape maintenance of your property, we request that all owners are made aware of the following points:

■ ON SCHEDULED WORK DAYS

Lawn Care Plus strives to maintain a routine for the homeowners and will try to maintain a regular work schedule at your property. On the scheduled day for landscape maintenance, the owners are requested to ensure that:

- All dog feces are picked up and removed from grass and garden areas.
- All furniture, BBQs, children's toys, etc. are removed from the lawn.
- All hoses and sprinklers are stored away, and off of the lawn.

If any of these items are left on the lawn or in the garden, then Lawn Care Plus will not maintain that particular unit or area.

■ ADDITIONAL WORK REQUESTS AND LANDSCAPE CONCERNS

Any requests for additional work to the property or landscape concerns must be submitted to the strata council and property manager in writing. The strata must then email Lawn Care Plus with the proposed request or landscape concern. Lawn Care Plus will be more than happy to consider the request/concern for additional work during the next scheduled maintenance date. Please limit homeowners from chatting with the crew during their work day as it takes them away from their daily tasks and may disrupt their ability to complete the work they were required to do that day.

■ GREEN WASTE PICK-UP

As a courtesy to the owners, Lawn Care Plus will pick up any green waste the owners may have from doing their own landscape maintenance. The green waste must be placed in a clear plastic bag, or paper bag or a bucket, it must not contain any garbage, and it must be placed curb side by 8am on scheduled landscape maintenance days. Please do not place green waste in black, opaque bags or other containers that we cannot see into – we want to make sure that we are only taking green waste and not garbage.

■ GARDEN MAINTENANCE OPT-OUT

Owners have the option of opting out of garden bed maintenance and have Lawn Care Plus only cut their lawn. Owners who wish to decline garden bed maintenance should inform their strata council, and the strata council will forward this list of unit numbers to Lawn Care Plus. A small stake will be placed in the owner's garden to ensure that all Lawn Care Plus employees understand the owner's wishes. It should be noted that if an owner decides to opt out of garden bed maintenance they are choosing to opt out of ALL garden bed maintenance – Lawn Care Plus will not do partial maintenance. Lawn Care Plus reserves the right to clean-up a yard that has opted out of the landscape maintenance if the yard is not being maintained to the standards set throughout the rest of the property. **If you wish to be involved in the Garden Maintenance Opt-Out program please inform your strata council as soon as possible.**